

EXHIBIT D – DELIVERABLES

D.1 SERVICE UNIT

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D.2 GENERAL PERFORMANCE SPECIFICATIONS

The Network Service Provider shall be solely and uniquely responsible for the satisfactory performance of the tasks described in this Contract and its Attachments, Incorporated Documents, and Exhibits. By execution of this Contract, the Network Service Provider assumes responsibility for the tasks, activities, and deliverables described herein; and warrants that it fully understands all relevant factors affecting accomplishment of the tasks, activities, and deliverables; and agrees to be fully accountable for the performance thereof whether performed by the Network Service Provider or its Subcontractor(s).

D.3 PERFORMANCE MEASURE FOR ACCEPTANCE OF DELIVERABLES

D.3.1 To obtain approval of deliverables and services for payment,

D.3.1.1.1.1 The Network Service Provider must document monthly progress toward compliance with the minimum performance outcome measures specified in **Exhibit E – Minimum Performance Measures**; and

D.3.2 The Network Service Provider is responsible and accountable for meeting all performance outcomes measure targets. The Managing Entity shall manage and oversee the collection of data from Network Service Providers in order to assure that targets are met, as a Network. Performance outcome measures shall be evaluated monthly and during each annual monitoring of the Network Service Provider.

D.3.3 The performance measure targets shall be subject to periodic review by the Managing Entity or the Department and adjustments to the targets or the measures may be recommended made by mutual agreement between the Managing Entity and the Department.

D.3.4 The Network Service Provider agrees that the SAMH Data System will be the source for all data used to determine compliance with performance measures, understanding that the Network Service Provider submits all data in the manner provided by the Managing Entity, and once validated by the Managing Entity, the Managing Entity then submits that data to FASAMS. Performance of Network Service Providers shall be monitored and tracked by the Managing Entity. The Managing Entity shall provide applicable technical assistance to Network Service Providers and initiate corrective actions, as required, and will report to the Department.

D.3.4.1.1.1 Department performance measure compliance determinations are final. Once performance measures have been calculated using the data submitted in the SAMH Data System, performance data may not be altered or amended. Subsequent performance data submission will not impact the initial performance measure compliance determination.

D.3.4.1.1.2 The Network Service Provider shall submit all service related data for Individuals Served that are funded in whole or in part by SAMH funds and local match.

D.4 PERFORMANCE MEASURE TERMS

PAM 155-2 provides the definitions of the data elements used for various performance measures and contains policies and procedures for submitting the required data into the Managing Entity's Data System in the manner provided by the Managing Entity.

D.5 PERFORMANCE MEASURE METHODOLOGY

The methodology and algorithms to be used in assessing the Network Service Provider's performance are outlined in **Incorporated Document 14 - Performance Outcomes Measurement Manual**, which is incorporated herein and may be located on the Managing Entity's website.